

# **IMMIGRATION AND CHECKPOINTS AUTHORITY (ICA)**

Submission of Application for Visa (SAVE) Public Submission for Family Visa User Manual

Version 5.0

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#### 1. Introduction

#### 1.1. Overview

SAVE Public – Family module is a web-based application to allow members of public to apply Entry Visa as a family into Singapore. There is a hyperlink from ICA website (<u>https://www.ica.gov.sg</u>) to this front-end Internet application.

#### 1.2. About This Manual

The objective of this manual is to provide detailed explanations and step-bystep guidelines on how to use SAVE Public – Family module for member of public.

The users of SAVE Public – Family module should have basic knowledge of using a web browser, navigating from one page to another.

The chapters in this manual are organized in a logical functional manner, and not necessary in the order that the users would normally use the system.

A reader can go through this user manual in any order according to the specific function that he/she encountered or is interested in.

The functionality for SAVE Public – Family module includes application of Visa, printing Form 14A and enquiry of Visa application.

#### 1.3. Installation/Setup

SAVE Public – Family module is optimized and compatible with the following browsers (recommended to use latest browser version).

- Edge
- Firefox
- Chrome
- Safari

The users of SAVE Public – Family module need to configure the settings of his internet browser before launching SAVE website (<u>https://eservices.ica.gov.sg/esvclandingpage/save</u>).

If the user is using a pop-up blocker, please add the following as your allowed sites. Otherwise, the relevant transaction pages from the banks may not display, or your transaction request may not be complete.

- www.enets.sg
- www.enets.com.sg
- dbsd2pay.dbs.com
- pibenets.uob.com.sg
- www.citibank.com.sg
- www.ocbc.com
- www.plus.com.sg
- ibank.standardchartered.com.sg

#### 1.4. Convention

This manual uses the following conventions.

- [Button Name] to show it is a button
- [Next] button redirects to next page
- [Save] or [Submit] button indicates that the system will insert or update records in database and display the acknowledgement page
- [Form 14A] button displays the Form 14A in PDF format for printing
- [Form V39A] button displays the Form V39A in PDF format for printing
- [Back] button redirects to previous page
- [Clear] button clears input value from all fields

# 1.5. Supported Payment Modes

This manual uses the following payment modes.

- American Express Card
- Visa/MasterCard Credit Card and Debit Card
- Internet Banking Account from DBS/POSB, Citibank, OCBC/Plus!, Standard Chartered or UOB
- PayNow

#### 2. Functions

#### 2.1. Public – Family Visa Application

Submission of application for Entry Visa website is accessible at (<u>https://eservices.ica.gov.sg/esvclandingpage/save</u>).



Immigration & Checkpoints Authority	Contact Us Feedback FAQs Reach.gov.sg <table-cell></table-cell>	y		Ø	ð
Report Valuerability Privacy Statement Terms of Use Sitemap	This website is optimised for Edge, Firefox, Chrome, Safari,		D 2023, Gov Last updated	ernment of I on 22 Feb	Singapore. uary 2023.

- Click on [Form 14A] hyperlink to download the PDF copy of Form 14A.
- Click on [Form V39A] hyperlink to download the PDF copy of Form V39A.
- To apply for Visa as an Individual Local Contact, click on [Apply for Entry Visa as a Local Contact (Individual Users)] to log in using Singpass.
- To apply for Visa on behalf of a Company as a Local Contact, click on [Apply for Entry Visa as a Local Contact (Business Users)] to log in using Singpass.
- To apply for Visa as an Authorised Visa Agent, click on [Apply for Entry Visa as an Authorised Visa Agent] to be redirected to <u>https://eservices.ica.gov.sg/save-oval/index.xhtml</u>.
- To apply for Visa as a Strategic Partner, click on [Apply for Entry Visa as a Strategic Partner] to be redirected to <u>https://eservices.ica.gov.sg/save-oval/index.xhtml</u>.
- To enquire a Visa application status, click on [Enquire Application Status].

# 2.1.1. Singpass Authentication Service



To login into SAVE Public - Family module

- Enter Singpass ID
- Enter Password
- Click on [Log in]

or

• Scan QR code with Singpass app

# 2.1.2. List of Draft Applications

This function allows Local Contact to save a draft copy of Visa application. If there are no draft applications, the user will be redirected to the application type selection page.

Note:

- The Visa application which was saved as "draft" by the Local Contact will be displayed in this page
- Local Contact can save up to seven individual/family Visa applications

	TCA Website 😌 Logout								
Appl	Application for Visa								
Impo	Important Notes ¥								
<ul> <li>The visa application which was saved as draft will be deleted automatically after 14 days from the last date it was saved.</li> <li>A maximum of up to 7 individual/family applications can be saved as draft only. To delete or edit a draft application, please click on the name of the applicant in the list below.</li> <li>Information retrieved from Myinfo will not be saved in your draft application.</li> </ul>									
<b>O</b> t	tof Draft Applications								
Identit	y Card Number of Local Contact		Name of Local	Contact					
\$9990	074A		JQAF TGO BG	3F VWF					
S/No	Name of Applicant	Sex	Date of Birth	Travel Document Number	Nationality/Citizenship	Type of Visa			
1	DANIEL TAN	м	01/01/2000	FG65432	CHINESE	Family			
2	LEE AGNES	F	01/01/1991	TD12345C	AFGHAN	Individual			
U	Go to MyICA Home								
	c	lick on the but	tons or links once only. Do not u	e the Back or Forward button on your browser as this n	ay end your transaction.				
Immi	gration & Checkpoin	ts Autł	nority	Contact Us Feedback FAQs F	leach.aov.sa 🗿	¥ ∎ 0 J			
Report Vu	Inerability Privacy Statement Terr	ns of Use				© 2023, Government of Singapore.			
ల			This website is o	ptimised for Edge, Firefox, Chrome, Safari.		Last updated on 26 February 2023.			

To create a new application,

- Click on [Create New Application]
- Refer to section 2.1.3 on how to create a new application

Click on hyperlink of Name of Applicant of an existing Family Visa application to redirect to Particulars of Applicant page (Refer to section 2.1.4) with information filled previously.

Proceed all the way to display the draft of Application for Family Visa.

Note:

- The Visa application which was saved as "draft" by the Local Contact will be displayed in this page
- A maximum of ten applicants can be saved in the Family Visa draft at any one time

A Sing	apore Government Agency Websit	0							
	Website						🕞 Logout		
Application for Family Visa									
Impo	Important Notes ¥								
<ul> <li>A maximum of up to 10 applicants can be saved as draft at any one time. To delete or edit a draft applicant, please click on the name of the applicant in the list below.</li> <li>The drafts will be deleted automatically after 14 days from the last date they were saved.</li> <li>Information retrieved from Myinfo will not be saved in the drafts.</li> </ul>									
	of Family Applica	nts							
S/No	Name of Applicant	Sex	Date of Birth	Travel Document Number	Relationship	Photo Uploaded	Delete		
1	DANIEL TAN	м	01/01/2000	FG65432	MAIN APPLICANT	~			
2	ANNA LEE	F	01/01/2000	DR65432	SPOUSE	~	8		
3	MARY TAN	F	01/01/2018	PF65432	CHILD	~			
privile I unde carry ·	rstand that, if it have concease ges granted under this appli- rstand that that if there is an strand that the grant of a wi but the proposed activity(is) we read and agreed to the Back	el relevan cation may y discrepar a does not declared i <b>declaratic</b>	timormation or pro- be withdrawn, ney in the informatic exempt the holder in the visa application Delete App Delete App	naed raise, inaccurate or mislear n declared, a resubmission with from compliance, registration or n, as required under Singapore's licetion	ang innormation, i may be prosec a new processing fee of \$30/- per application for the relevant pass, laws.	applicant is required. permit, license, as the ca Create New	ints or ise may be, to Applicent		
<b>(</b> )	_	Click on t	he buttons or links once on	y. Do not use the Back or Forward button or	your browser as this may end your transaction				
Immigration & Checkpoints Authority									
				Contact Us Feed	back FAQs Reach.gov.sg		0 0		
Report V	Inerability Privacy Statement	Terms of U	lse			© 2023, Governr	ment of Singapore.		
•			This we	bsite is optimised for Edge, Firefox,	Chrome, Safari.	Last updated on	26 February 2023.		

To edit an existing draft application,

- Click on the hyperlink of Name of Applicant
- Refer to section 2.1.4 on how to edit an application

To create a new applicant under the same Family Visa application,

- Click on [Create New Applicant]
- It will redirect to section 2.1.4

To delete an existing draft applicant,

- Click on trash bin icon of the respective applicant row
- A popup message will be displayed
- Click [OK] to confirm or [Cancel] to continue with the Family Visa
   application

Important	
All data provided for this applicant will be deleted and you will need to this applicant's de Click OK to confirm or Cancel to cont	o re-enter the information. Are you sure you want to delete stails? inue with this application.
Cancel	ок

To delete the whole Family Visa draft application,

- Click on [Delete Application]
- A popup message will be displayed
- Click [OK] to confirm or [Cancel] to continue with the Family Visa application

All data provided for	this application will be deleted and you will need to re-enter the information. Are you sure you want t
	delete this application?
	Click OK to confirm or Cancel to continue with this application.

To submit the Family Visa application,

- There must be at least one other applicant besides the Main applicant
- Select the checkbox to declare that user have read and agreed to the declaration
- Click on [Submit Application] to confirm the application
- Individual users will be redirected to section 2.1.10
- Business users will be redirected to section 2.1.11

I declare that all information submitted in this application is true, accurate and complete to the best of my knowledge and belief.						
I understand that, if I have concealed relevant information or provided false, inaccurate or misleading information, I may be prosecuted and any facilities, rights or privileges granted under this application may be withdrawn.						
l understand that that if there is any discrepancy in the information declared, a resubmission with a new processing fee of \$30/- per applicant is required.						
l understand that the grant of a visa does not exempt the holder from compliance, registration or application for the relevant pass, permit, license, as the case may be, to carry out the proposed activity(ies) declared in the visa application, as required under Singapore's laws.						
I have read and agreed to the declaration						
Back Delete Application Submit Application Create New Applicant						

# 2.1.3. Create Family Visa Application



To create a new Family Visa application,

Click on [Family Visa Application] icon

#### 2.1.4. Submission of Application – Particulars of Main Applicant

This function allows Local Contact to enter the particulars of the applicant.

Main Applicant's application will be denoted as "Particulars of Main Applicant" while 2<sup>nd</sup> applicant onwards will be shown as "Particulars of 2<sup>nd</sup> Applicant" and so on.

Particulars of Main Applicant						
Name	Alias					
Full name as shown in the travel document. See examples below.	Leave blank if not applicable					

When the relationship to Main Applicant is "Spouse", the Visa-required Nationality of the Spouse will be auto populated based on the declared information in the Main Applicant's page. The information message "To change nationality/citizenship, please amend at "Nationality/Citizenship of Spouse" in Main Applicant's page." is displayed.

Note that the populated information is only applicable to the first "Spouse" applicant.

Relationship to Main Applicant	Nationality/Citizenship	
SPOUSE ÷	CHINESE	\$
	To change nationality/citizenship, please amend at 'Nationality/Citizenship of Spouse' in Main Applicant's page.	

If the Local Contact wish to amend the Nationality of Main Applicant's Spouse from a Visa-required to a non-Visa required Nationality/Citizenship, a popup message will be displayed.

Important	
Non-visa required nationality/citizenship selected. All e Click OK to save the changes or Cancel t	xisting spouses' drafts will be deleted. o discard your changes.
Cancel	ОК

Note that there is no [Back] for Main applicant. It will be available for 2<sup>nd</sup> applicant onwards.

To save this page of current Family Visa application,

- Click on [Save]
- A confirmation message will be displayed

#### **Particulars of Applicant**

The application has been saved.					
Name	Alias				
TAN LI TING					
Full name as shown in the travel document. See examples below.	Leave blank if not applicable				

To proceed to next page,

- Enter the mandatory fields
- Click on [Next]

To clear the values entered for the current Visa application,

- Click on [Clear]
- Fields which have been filled will be cleared

To return to the previous page,

Click on [Back]

Important

- A popup message will be displayed
  - Click [OK] to save the changes and redirect back to list of draft applicants page
  - Click [Cancel] to discard the changes and redirect back to list of draft applicants page

Click OK to save the cha	nges or Cancel to dise	card your changes.	
Cancel			ОК

# 2.1.5. Submission of Application – Additional Information of Main Applicant

This function allows Local Contact to enter other details of the applicant.

Note: Information of Visit and Address in Singapore will be auto populated for  $2^{nd}$  applicant onwards.

Singapore Government Agency Website					
ICA Serving Que Mandes, Entrange Que Mandes, Entrange Que Mandes,					
ICA Website					🕪 Log
plication for Visa					
Applicant's Particulars	Applicant's Ao Informat	ion		Upload Photo	Confirmation
	0	0		0	0
dditional Information	of Applican	t			
ontact Information					
pplicant's Email Address		Applicant's Contact Number			
ease furnish a valid email address.)					
occupation & Educatio	on Informatio	n			
ccupation		Highest Academic / Professional Qualifications Attained		Annual Income (Singa	pore Dollars - in numbers only
Please Indicate	¢	Please Indicate	\$		
nformation of Visit					
xpected Date of Arrival		Type of Visa		How long does the ap Singapore?	plicant intend to stay in
		Please Indicate	٠	○ Less than 30 days ○	More than 30 days
urpose of visit		Choose a purpose			
Social O Business		Please Indicate			٥
dditional information to support th	is application				
ocal Contact's Email Address		Applicant's Country/Place of embarkation befo arriving Singapore	re		

Where will applicant be staying in Singapore?	Postal Code	Block/House Number
Please Indicate \$		
Street Name	Floor Number	Unit Number
Contact Number		
Has the applicant resided in other countries/places, ○ Yes ○ No		r during the last 5 years? (if yes, please furnish details)
Antecedent of Applicant		
Has the applicant ever been refused entry into or de	norted from any country/place, including Singapore?	○ Yes ○ No
Has the applicant ever been convicted in a court of I	aw in any country/place, including Singapore?	○ Yes ○ No
Has the applicant ever been prohibited from enterin	g Singapore?	O Yes O No
	3 3 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	O THE O THO
Has the applicant ever entered Singapore using a dr	fferent passport or name?	○ Yes ○ No
Has the applicant ever entered Singapore using a di If any of the answer is 'Yes', please furnish details be Back	low: Clear Save	⊖ res ⊖ red ⊖ Yes ⊖ No Next
Has the applicant ever entered Singapore using a di If any of the answer is 'Yes', please furnish details be Back Byou encounter any p	Integration of the server, please email ICA_Sare_Minfolds&Cargons graft as	Yes O No     Next
Has the applicant ever entered Singapore using a di If any of the answer is 'Yes', please furnish details be Back If you encounter any p Click on the butter	or insport of rame? Ferent passport or name? Iow: Clear Serve roblems with thu & Service, please email ICA_Sare_Holpdockillica goo by with a set or linka once only Do not use the Back or Forward button on your browsers as th	Yes O No     Next
Has the applicant ever entered Singapore using a di if any of the answer is 'Yes', please furnish details be Back If you encounter any p Clock on the buffer Clock on the buffer Clock on the buffer Migration & Checkpoints Author	Terrent passport or name? Terrent passport or name? Clear Save Clear Save clear Save solutions with the 6-Saves, plagase small ICA, Save, Telpotecidica goes go with a sa or Initia once only Da not use the Back or Forward factors on your torower as the pritty	reender of the error message.
Has the applicant ever entered Singapore using a di if any of the answer is 'Yes', please furnish details be Beck If you encounter any p Clok on the butter Clok on the butter Minigration & Checkpoints Author	Terent passport or name? Iow: Clear Save solars with this & Service, please email ICA_Save_Mainfordination group torouse as the or finite core only. De not use the Back or Forward bottom on your torouse as the pritty Contact Us Feedback FAQs	Control of the error message. In may and your transaction. Reach gov.sg
Has the applicant ever entered Singapore using a di if any of the answer is 'Yes', please furnish details be Beck If you encounter any p Clock on the buttor Clock on the buttor	Forent passport or name? Forent passport or name? Clear Save rotates with this - Service, please email 17:X_Save_MajolekilkCa goes go with a s or initia once only. Do not use the Back or Forward batter on your browser a th so or initia once only. Do not use the Back or Forward batter on your browser a th Dority Contact Us Feedback FACs	reach.gov.sg
Has the applicant ever entered Singapore using a di of any of the answer is 'Yes', please furnish details be Beck If you encounter any p Club on the botter Club on t	Forent pasport or name? Forent pasport or name? Clear Save Save solutions with the 6-tensor, please small FCA, Save, Majodes@cca.govs.gov.eth.a.u or Inka once only. Do not use the Back or Forward function on your timower as th so if Inka once only. Do not use the Back or Forward function on your timower as th Dority Contact Us Feedback FAQs	reendur of the error message. a may and your transaction: Reach.gov.sg  Q  V  D  Q  Q  Q  Q  Q  Q  Q  Q  Q  Q  Q  Q  Q

To save this page of current Family Visa application,

- Click on [Save]
- A confirmation message "The application has been saved." will be displayed

To proceed to next page,

- Enter the mandatory fields
- Click on [Next]

To clear the values entered for the fields on current page,

- Click on [Clear]
- Fields which have been filled will be cleared

#### To return to previous page,

- Click on [Back]
- A popup message will be displayed
  - Click [OK] to save the changes and redirect back to list of draft applicants page
  - Click [Cancel] to discard the changes and redirect back to list of draft applicants page

Important	
Do you want to save your changes? Click OK to save the changes or Cancel to discard your changes.	
Cancel	ок

#### 2.1.6. Particulars of Local Contact

Note: Under the following situation, applicant needs to fill in the particulars of Local Contact as shown below:

- Login user is "Individual Users"
- Applicant's Visa Type Group is "SOCIAL"

pplication for Visa		5. J. 70	
Applicant's Particulars Applicant's Inform	Additional Local Contact's Particulars nation	Upload Photo	Confirmation
0		0	0
mportant Notes 🛩			
nformation retrieved from Myinfo will not be saved i	n the drafts.		
			Retrieve Myinfo with singpo
Particulars of Local Contact			
lame	Identity Card Number		
QAF TGO BGGF VWF	59990074A		
elationship of Applicant to Local Contact			
Please Indicate \$			
Address in Singapore			
ostal Code	Block/House Number	Street Name	
loor Number	Unit Number	Contact Number	
		Please indicate a valid B-dig number	it Singapore mobile/telephone
0-0	Chara Cara		
DEX	Gear		Next
If you encounter any pro-	blems with this e-Service, please email ICA_Save_Helpdesk@ica.gov s	g with a screenshot of the error message.	
Click on the buttons	or links once only. Do not use the Back or Forward button on your brow	eser as this may end your transaction.	
<b>ICA</b>			
	rity		
imigration & Checkpoints Autho			

The following page will be shown when

- Login user is "Individual Users"
  Applicant's Visa Type Group is "BUSINESS"

A Singapore Government Agency Website		
TCA Website		🗘 Logout
Application for Visa		
Applicant's Particulars Applicant's A Informa	ditional Local Contact's Particulars tion	Upload Photo Confirmation
0	)	0 0
Important Notes 🗙		
Information retrieved from Myinfo will not be saved in th	he drafts.	
Particulars of Local Contact Relationship of Applicant to Local Contact Please Indicate •		Retrieve MyInfo with singpass
Person acting on behalf of the Company/Firm		
Name	Identity Card Number	Designation/Capacity
Details of Company Name of Company/Firm	Unique Entity Number (UEN) of Company/Firm	
Company Address	Click here for more information on UEN	
Postal Code	Block/House Number	Street Name
Floor Number	Unit Number	Contact Number
Back	Clear Save	Please indicate a velid 8 digit Singapore mobile/help/tone number Next
If you encounter any problem	ms with this e-Service, please email ICA_Save_Helpdesk@ica.gov.sg with a scree	rishot of the error message.
Click on the buttons or li	inks once only. Do not use the Back or Forward button on your browser as this m	ney end your transaction.
ICA	by	
Recently landstilling Privacy Statement Terms of Line	Contact Us Feedback FAQs R	Reach.gov.sg 🗘 У 🗖 🔘 🕑
Report vulnerability Privacy Statement Terms of Use		© 2023, Government of Singapore.

The following page will be shown when

- Login user is "Business Users"
  Applicant's Visa Type Group is "SOCIAL" or "BUSINESS"

۲	0	0
Identity Card Number	Designation/Capacity	
Unique Entity Number (UEN) of Company/Firm		
Click here for more information on UEN		
Block/House Number	Street Name	
Unit Number	Contact Number	
	Please indicate a valid 8-digit Sing	gapore mobile/telephone
Clear Save		Next
with this e-Service, please email ICA_Save_Helpdesk®ica.gov.sg with a scn	eenshot of the error message.	
s once only. Do not use the Back or Forward button on your browser as this	may end your transaction.	
	Identify Card Number Unique Entity Number (UEN) of Company/Firm Cick here for more information on UEN Block/House Number Unit Number Unit Number Cice Save with this a Savise, please enal ICA, Save, Magdan@bia goo ay eith a sav save only Do not use the Back or Forward batton on your forware as the	Identity Card Number     Designation/Capacity       Unique Entity Number (UEN) of Company/Firm

Note: For "Individual Users", 2<sup>nd</sup> applicant onwards

- There will be a message displayed below Particulars of Local Contact
- All fields except "Relationship of Applicant to Local Contact" will be auto populated
- There is no [Retrieve Myinfo with Singpass]
- There is no [Clear]

# **Particulars of Local Contact**

To change Local Contact's particulars, please amend from Main Applicant's Local Contact page.

Relationship of Applicant to Local Contact

Please Indicate	\$

If the Local Contact has registered with Myinfo, clicking [Retrieve Myinfo with Singpass] retrieves the following information from Myinfo and populates the respective fields:

- Local Contact's address
- Local Contact's contact number

Clear Myinfo

Retrieve Myinfo with singpass

Clicking [Clear Myinfo] will clear the fields that is populated.

To save this page of current Visa application,

- Click on [Save]
- A confirmation message "The application has been saved" will be displayed

To proceed to next page,

- Enter the mandatory fields
- Click on [Next]

To clear the values entered for the current Local Contact details,

- Click on the [Clear]
- Fields which have been filled will be cleared

#### To return to previous page,

- Click on [Back]
- A popup message will be displayed
  - Click [OK] to save the changes and redirect back to previous page
  - Click [Cancel] to discard the changes and redirect back to previous page

Important	
	Do you want to save your changes? Click OK to save the changes or Cancel to discard your changes.
Cancel	ок

# 2.1.7. Upload Applicant Photo

A Singapore Government Agency Website	3			
ICA				
ICA Website				🕞 Logout
Application for Visa				
Applicant's Particulars	Applicant's Additional Information	Local Contact's Particulars	Upload Photo	Confirmation
		Ø	٩	•
Upload Photo				
		Examples of (please re	Photo image that meets and fer to <u>Digital Photo Image G</u> i	does not meet our requirement <u>uidelines</u> for more examples)
	2			
	Your file			*Must show full face with upper shoulder visible
	Browse		<b>x</b>	
	_		*Must be taken against a <u>white</u> background	*Must be forward facing
Back				
	If you encounter any problems with this e-Servi Click on the buttons or links once only. Do	ice, please email ICA_Save_Helpdesk@ica.gov.sg winnot use the Back or Forward button on your browse	th a screenshot of the error messa r as this may end your transaction.	<u>3</u> 8.
Immigration & Checkpo	oints Authority			
		Contact Us Feedback FA	AQs Reach.gov.sg	
Report Vulnerability Privacy Statement	Terms of Use			© 2023, Government of Singapore.
	This website	is optimised for Edge. Firefox. Chrome S	afari.	Last updated on 26 February 2023.
	This website	ris optimised for Edge, Firefox, Chrome, S	anten:	

To upload applicant photo,

- Click on [Browse]
- Click on [Next] once the photo preview is displayed

To return to previous page,

- Click on [Back]
- Local Contact's particulars page is displayed

# 2.1.8. Application Preview

The following page will be displayed if

- Login user is "Individual Users"
- Applicant's Visa Type Group is "SOCIAL"

oplication for Visa	1 10 10 10 10 10 10			
Applicant's Particulars	Applicant's Additional Lo Information	ocal Contact's Particulars	Upload Photo	Confirmation
	0	0	0	۲
)				(Car)
articulars of Main Ap	plicant			
me			Date of Birth	
lame I HENG			Date of Birth 01/01/2000	
ame HENG	Relationship to	Main Applicant	Date of Birth 01/01/2000 Country/Place of Birth	
lame I HENG ex	Relationship to MAIN APPLICA	Main Applicant NT	Date of Birth 01/01/2000 Country/Place of Birth CHINA	
ame I HENG bx D <sup>E</sup> atte/Province of Birth	Relationship to MAIN APPLICA Nationality/Citi	Main Applicant NT zenship	Date of Birth 01/01/2000 Country/Place of Birth CHINA PRC ID Number	
anne I HENG ex D <sup>e</sup> tate/Province of Birth IANGXI	Relationship to MAIN APPLICA Nationality/Citi CHINESE	Main Applicant NT tenship	Date of Birth 01/01/2000 Country/Place of Birth CHINA PRC ID Number	
arme I HENG ex DE tate/Province of Birth ANGXI Iachine Readable Zone ID	Relationship to MAIN APPLICA Nationality/Citi CHINESE Religion	Main Applicant NT tenship	Date of Birth 01/01/2000 Country/Place of Birth CHINA PRC ID Number Race	
ame IT HENG E tate/Province of Birth IANGXI tachine Readable Zone ID.	Relationship to MAIN APPLICA Nationality/Citi: CHINESE Religion BUDDHISM	Main Applicant NT: tenship	Date of Birth 01/01/2000 Country/Place of Birth CHINA PRC ID Number Race CHINESE	
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ountry/Place of Origin/Residence	Address	
HINA	CHINA	
ince/State of Origin/Residence		
Additional Information of Ap Contact Information	oplicant	
pplicant's Email Address	Applicant's Contact Number	
	857893	
cupation & Education Info	ormation	
ccupation	Highest Academic / Professional Qualifications	Annual Income (Singapore Dollars - in numbers o
	Attained	
USINESSMAN	Attained SECONDARY	1234
usinessman nformation of Visit	Attained	1234
USINESSMAN <b>nformation of Visit</b> Appected Date of Arrival	Attained SECONDARY Type of Visa	1234 How long does the applicant intend to stay in Singapore?
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Address in Singapore			
Where will applicant be staying in Singapore?	Postal Code	Block/House I	Number
Street Name	Floor Number	Unit Number	
Contact Number			
the applicant resided in other countries/places, ot	her than the country/place of origin, for one year or more o	luring the last 5 y	years?
Antecedent of Applicant			
Has the applicant ever been refused entry into or depo	orted from any country/place, including Singapore?		NO
Has the applicant ever been convicted in a court of law	in any country/place, including Singapore?		NO
the applicant ever been prohibited from entering s	Singapore?		NO
Has the applicant ever entered Singapore using a diffe	rent passport or name?		NO
Particulars of Local Contact			
Applicant's Country/Place of embarkation before arriving Singapore	Relationship of Applicant to Local Contact		
CHINA	BUSINESS ASSOCIATE		
on acting on behalf of the Company/Firm	Identity Card Number	Designation/0	Capacity
		MANAGER	
Details of Company			
Name of Company/Firm	Unique Entity Number (UEN) of Company/Firm		
ABC			
mpany Address			
Postal Code	Block/House Number	Street Name	
123456	123	STREET ONE	
Floor Number	Unit Number	Contact Numl	ber
12	34	91234567	
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The following page will be displayed if

- Login user is "Individual Users"
- Applicant's Visa Type Group is "BUSINESS"

OR

- Login user is "Business Users"
- Applicant's Visa Type Group is "SOCIAL" or "BUSINESS"

ICA Science of Buckets				
CA Website				
plication for Visa				
Applicant's Particulars	Applicant's Additional Local Contact's Information	Particulars U	oload Photo	Confirmation
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pplicant's Email Address	Applicant's Contact Number	
	123456	
Occupation & Education Inform	nation	
ccupation	Highest Academic / Professional Qualifications	Annual Income (Singapore Dollars - in numbers or
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JSINESSMAN	DIPLOMA	1234
nformation of Visit		
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Has the applicant ever been refused entry into or dep	orted from any country/place, including Singapore?	NO
Has the applicant ever been convicted in a court of law	w in any country/place, including Singapore?	NO
the applicant ever been prohibited from entering	Singapore?	NO
Has the applicant ever entered Singapore using a diffe	erent passport or name?	NO
Particulars of Local Contact		
Applicant's Country/Place of embarkation before arriving Singapore	Relationship of Applicant to Local Contact	
CHINA	BUSINESS ASSOCIATE	
son acting on behalf of the Company/Firm		
Name	Identity Card Number	Designation/Capacity
		MANAGER
Details of Company		
Name of Company/Firm	Unique Entity Number (UEN) of Company/Firm	
ABC COMPANY		
Company Address	Block/House Number	Street Name
Postal Code	10	PASIR PANJANG ROAD
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To submit the Family Visa application,

- Click on [Proceed] to confirm the application
- List of Family Applicants draft page will be displayed

To amend the Family Visa application,

- Click on [Amend]
- Form 14A Particulars of Applicant page will be displayed

To return to main page,

- Click on [List of Drafts]
- List of Draft page will be displayed

To return to previous page,

- Click on [Back]
- Upload Applicant Photo page will be displayed

To print/download a copy of Form 14A,

- Click on [Save this Page]
- Upload Applicant Photo page will be displayed

#### 2.1.9. Submit Family Visa Application

To submit the Family Visa application,

- There must be at least one other applicant besides the Main Applicant
- Select the checkbox to declare that user have read and agreed to the declaration
- Click on [Submit Application] to confirm the application
- MyCart Payment Summary page will be displayed

Note: Business Users do not have MyCart Payment Summary page and users will be redirected to Payment for Application page (Refer to 2.1.11).

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Impo	ortant Notes 🗸							
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<b>O</b> t	of Family Applica	nts						
S/No	Name of Applicant	Sex	Date of Birth	Travel Document Numb	er Rela	tionship	Photo Uploaded	Delete
1	DANIEL TAN	м	01/01/2000		MAI	N APPLICANT	~	
2	ANNA LEE	F	01/01/2000		SPO	USE	~	0
3	MARY TAN	F	01/01/2018		CHIL	.D	~	۵
privile I unde I unde carry t	irstand that, if I have conceale ges granted under this applic irstand that that if there is any irstand that the grant of a visi sout the proposed activity(ies) ive read and agreed to the Back	ed relevant ation may y discrepan a does not declared ir <b>declaratio</b>	information or provi be withdrawn. cy in the information exempt the holder fi the visa application Delete Appli ter any problems with the e-	ded false, inaccurate or i n declared, a resubmissio rom compliance, registra , as required under Singu cation	nisleading informati n with a new proces tion or application for appore's laws. Submit Applic	oreenshot of the error message	ed and any facilities, ri pplicant is required. ermit, license, as the c Create Net	ghts or ase may be, to v Applicant
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Immi	gration & Checkpo	oints A	uthority	Contact Us	Feedback FAQs	Reach.gov.sg	) y a	<b>b</b> 0
Report Vi	ulnerability Privacy Statement	Terms of U	se				© 2023, Govern	ment of Singapore.
C			This web	osite is optimised for Edge, I	īrefox, Chrome, Safari.			

# 2.1.10.MyCart Payment Summary

	me	Search ICA Website	•	SEARCH 🚨 My	ICA 🍞 🕇
١	AyCart Payment Sumr	nary			
	Application Details	U	nit Price(S\$) Qua	antity Amount(S\$)	
	Family Visa Application for DANIEL TAN, 20000101, CHINESE	30	3.00 1	90.00	
	Family Visa Application for ANNA LEE, 20000101, CHINESE	30	0.00 1		
<b>:</b>	Family Visa Application for MARY TAN, 20180101, CHINESE	30	0.00 1		
			Total Payable Amo	ount(S\$) : 90.00	
	Make Another Application	Delete Selected Cart Item(s)		Proceed To Payment	
	Make Another Application	Delete Selected Cart Item(s)		Proceed To Payment	
Immigra	Make Another Application	Delete Selected Cart Item(s)		Proceed To Payment	

- To submit another application, click on [Make Another Application]
- To delete item from cart, click on [Delete Selected Cart Item(s)]
- To proceed to payment, click on [Proceed To Payment]

# 2.1.11.Payment for Application

#### Individual Users:

A Singapore Government Agency	Website				
ICA					
ICA Website					
	Payment Selection				
	Attention: IF YOU ARE USING A POP-UP BLOCKER, please add "https://eservices.ica.gov.sg" to your list of allowed sites in the pop-up blocker settings. Otherwise, the relevant transaction pages may not be displayed, or your transaction request may not be completed. Click here for a guide on how to do so.				
	3 You are now on a secure site.				
	Total Amount Payable : \$\$ 90.00				
	Please proceed to payment by clicking on the logo of your payment mode.				
	Payment Mode Description				
	AMERICAN DOPRESS				
	For customers with Internet Banking account from DBS/POSB, OCBC / Plusl, Standard Chartered or UOB Internet Banking				
	For Visa/MasterCard Credit Cards				
	For Paynow via QR Code				
	Cancel Transaction				
	Important Notes: Please make sure that all other opened browsers are dosed before proceeding to make payment. DO NOT dose this browser while payment is in process. You may dose this browser only after you receive the Official Receipt and an acknowledgement from the e-Service for successful payment. DO NOT disk on the browser buttons (example: Back, Relack/Refresh or Stop) while payment is in progress. For eMETS Debt, please induced "www.emets.ag", "distdipsy.dbs.com" (for DB/POSB Account holders), "www.echc.com" (for OCBC Account Holders) and "www.gluc.com.gd" (for Public.com: Holders, 'universite subgroup.com (for UDB Account holders), "www.echc.com" (for OCBC Account Holders) and "www.gluc.com.gd" (for Public.com) Holders, 'universite subgroup.com (for UDB Account holders), "and "https://bank.standerdchurseed.com.gr" (for SCB Account Holders) to you" list of allowed afters in the pop-up blocker settings as well.				
	Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.				
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Report Vulnerability Privacy Sta	tement Terms of Use Sitemap c	9 2023, G .ast updat	iovernm ted on 2	ent of Sir 2 Februa	igapore. ry 2023.

- Click on respective payment icon to proceed with payment
- To cancel the transaction, click on [Cancel Transaction]

#### **Business Users:**

A Singapore Government Agency 1	Nebsite			
ICA				
ICA Website				
	Payment Selection			
	Attention			
	IF YOU ARE USING A POP-UP BLOCKER, please add "https://eservices.ica.gov.sg" to your list of allowed sites in the pop-up blocker settings. Otherwise, the relevant transaction pages may not be displayed, or your transaction request may not be completed. Click here for a guide on how to do so.			
	a You are now on a secure site.			
	Total Amount Payable : \$\$ 90.00			
	Please proceed to payment by clicking on the logo of your payment mode.			
	Payment Mode Description			
	For Visa/MasterCard Credit Cards via eNETS Credit/Debit Card			
	Cancel Transaction			
	Important Notes: Please make sure that all other opened browsers are closed before proceeding to make payment. DO NOT close this browser while payment is in process. You may close this browser only after you receive the Official Receipt and an acknowledgement from the e-Service for successful gayment. DO NOT click on the browser buttons (example: Back, Reload/Refresh of Stop) while payment is in progress. For NETS Debit, please include "www.entsusg", "doubling/paydiscom" (or DOBS/POSB.Account Holders), "www.plus.com.og" (for PlusI Account Holders), "untervices1 subgroup.com (for UOB Account Holders)" and "https://bank.standardchartered.com.og" (for SCB Account Holders) to your list of allowed sites in the pop-up blocker settings as well.			
	Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.			
Immigration & Chec	kpoints Authority Contact Us Feedback FAQs Reach.gov.sg 🙃 ง	, 0	Ø	ა
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	This website is optimised for Edge, Firefox, Chrome, Safari.	- apointed		

- •
- Click on payment icon to proceed with payment To cancel the transaction, click on [Cancel Transaction] •



Website : https://www.ica.gov.sg GST Registration No. : MG-8400000-5

#### TAX INVOICE / RECEIPT

Receipt No	:	ICA-000000057378	Date/Time	:	01/03/2023 11:35
Agency	:	Immigration & Checkpoints Authority			
Paid via	1	DEBIT			
EP Ref No	:	JNX20230301113515068	Bank Ref No	1	20230301113521819000

Sno	Code/Description	Unit Price(S\$)	Qty	Amount(S\$)
1.	Family Visa Application for DANIEL TAN, 20000101, CHINESE	30.00	1	30.00
2.	Family Visa Application for ANNA LEE, 20000101, CHINESE	30.00	1	30.00
3.	Family Visa Application for MARY TAN, 20180101, CHINESE	30.00	1	30.00
		Total (S\$)		90.00

This is a computer-generated receipt. No signature is required.

Please print a copy of the receipt for your reference.

To download/print the Tax Invoice/Receipt,

- Enter CTRL + P or right click "Print"
- Click on [Print] to download/print a copy of the Tax Invoice/Receipt

### 2.1.12. Print Acknowledgement for Family Visa Application

Upon successful application and payment of Family Visa, the acknowledgement page will be displayed.

A Singapore Government Agency Website		
ICA		
MyICA Home	Search ICA Website	SEARCH 🛔 MyICA 👻
Acknowledgement Your transaction for the following application(	s) has been <b>successfully</b> submitted on 2023-03-01 11:35:59 AM	
Your Family Visa Application reference number is		
Your Visa Application reference number for DANIEL TA	N (CHINESE, ) is	
Your Visa Application reference number for ANNA LEE	(CHINESE, ) is	
Your Visa Application reference number for MARY TAN	I (CHINESE, ) is	
The processing time is within 3 working days (excluding does not exempt the holder from compliance, registrati vity(ies) declared in the visa application, as required rou can enquire on your application status and save For	the day of submission). However, some applications may take a longer time to on or application for the relevant pass, permit or license, as the case may be, under Singapore's laws. m 14A under Enquire Application Status.	to process. The grant of a visa , to carry out the proposed
Please save this screen for reference and take note of a	all application reference number(s). You can view the status of your application	n(s) on MyICA Home.
Go To MyICA Home		Save To PDF
<b>ICA</b>		
Immigration & Checkpoints Authority		
	Contact Us Feedback FAQs Reach.gov.sg	6 🖌 🗖 🦉 6
Report Vulnerability Privacy Statement Terms of Use Sitemap		2023, Government of Singapore. Last updated on 28 February 2023.
<b>.</b>	This website is optimised for Edge, Firefox, Chrome, Safari.	

- To save the acknowledgement page, click on [Save To PDF]. You will need the Visa reference number for future references or for application enquiry
- To return to MyICA home page, click on [Go To MyICA Home]
- To enquire the status of the application, click on [Enquire Application Status] hyperlink

### 2.2. Public – Family Visa Application Status Enquiry

This function allows Public users to enquire on the Family Visa application submitted and print Form 14A using the application reference number and applicant's travel document number.

For Visa application enquiry,

- Go to SAVE website <a href="https://eservices.ica.gov.sg/esvclandingpage/save">https://eservices.ica.gov.sg/esvclandingpage/save</a>
- Click on [Enquire Application Status] to check the status of the Visa application

A Singapore Government Agency Website		
ICA Example to Brance Subjecting to Prices		
ICA Website		
Enquire for Application of Visa		
Application Details	s Enquiry	Results
Particulars of Applicant		
Individual/Family Visa Reference Number	Applicant's Travel Document Number	
I'm not a robot		
Back	Clear	Next
If you encounter any problem	ms with this e-Service, please email ICA_Save_Helpdesk@ica.gov.sg with a screenshot of the error mess	age.
	nka oner only. Do not use the Back of Forward bottom or your branser as this may end your transaction	
Immigration & Checkpoints Authorit	ty	
	Contact Us Feedback FAQs Reach.gov.sg	t) © ⊑ ¥ t
Report Vulnerability Privacy Statement Terms of Use		© 2023, Government of Singapore.
<b>e</b>	This website is optimised for Edge, Firefox, Chrome, Safari.	Last updated on 26 February 2023.

The Visa application enquiry page will be displayed.

To enquire on **Approved**, **Pending**, **Withdrawn**, **Request for Documents**, **Documents Submitted or Rejected** Family Visa application,

- Enter Visa application reference number
- Enter Visa applicant's travel document number
- Click on [Next]
- Upon successful enquiry, the result page will be displayed. Note that the result page will differ, depending on the application/appeal status and enquiry inputs.

To clear the values, click on [Clear] To return to previous page, click on [Back]

# 2.2.1. Status of Visa Application

If the Family Visa application is **Approved** with e-Visa, the enquiry result page is as follows:

A Singapore Government Agency Web:	site							
Enquire for Applica	ation of Fami	ly Visa						
	Application Details				Enquiry Re	sults		
Family Visa Application has	been processed.							
Commary of Family	Application Det	ails						
S/No Visa Reference Number	Name of Applicant	Travel Document Type and Numb	er S	5ex	Date of Birth	Nationality	Status	Print
1 VSC	FAM HZONEMN	INTERNATIONAL PASSPORT /	N	<b>MALE</b>	01/01/1990	CHINESE	Approved	E-Visa
2 VSC	FAM HZONESP	INTERNATIONAL PASSPORT /	F	EMALE	02/02/1992	CHINESE	Approved	E-Visa
3 <b>VSC</b>	FAM HZONECH	INTERNATIONAL PASSPORT /	N	ALE	01/01/2010	CHINESE	Approved	E-Visa
Name of Local Contact		Su	bmitted on					
		27	Feb 2023 15:08:1	15				
$\odot$								
Back						Pr	int Notification S	lip
	If you encounter any problem	is with this e-Service, please email ICA_Save_	Helpdesk@ica.gov.sg wit	th a screensho	t of the error message			
_	Click on the buttons or lin	ks once only. Do not use the Back or Forward	d button on your browser	as this may er	nd your transaction.			
Immigration & Check	points Authorit	У						
		Contact Us	: Feedback FA	Qs Read	h.gov.sg	<b>y</b>	d d	ֆ
Report Vulnerability Privacy Statemen	t Terms of Use					© 2023	. Government of	Singapore.
						Last up	dated on 26 Feb	ruary 2023.
		This website is optimised for Edge,	, Firefox, Chrome, Sa	afari.				

- To look at applicant details individually, click on hyperlink of Visa Reference Number
- To go back previous page, click on [Back]
- To download/print the e-Visa, click on E-Visa hyperlink
- To print notification slip, click on [Print Notification Slip]

#### The format of the e-Visa will appear as shown below:



- The grant of an immigration pass to you will be determined by the Immigration & Checkpoints Authority (ICA) officers at the point
  of entry. From <u>11 March 2022</u>, all foreign visitors arriving in Singapore will be notified digitally of their Visit Pass (e-Pass)
  through email. There will not be any endorsement on their passports. The e-Pass notification will indicate the period of stay granted
  and last day of stay allowed. Please ensure that they provide a valid email address when submitting the SG Arrival Card.
- Travellers <u>must</u> submit their arrival information, including their health declaration, using the SG Arrival Card e-Service (<u>https://eservices.ica.gov.sg/sgarrivalcard</u>), up to three (3) days before their entry into Singapore.

After clicking on hyperlink of Visa Reference Number, it will display summary of applicant details.

A Singapore Government Agency Website	
TCA Website	
Enquire for Application of Visa	
Application Details	Enquiry Results
Visa Application is Approved.	
commary of Application Details	
Individual/Family Visa Reference Number	Name of Applicant
	FAM HZONEMN
Travel Document Type and Number	Sex
INTERNATIONAL PASSPORT /	MALE
Date of Birth	Nationality/Citizenship
(i) <sup>1/1990</sup>	CHINESE
Name of Local Contact	Submitted on
	27 Feb 2023 15:08:15
We are pleased to inform you that a DOUBLE JOURNEY visa valid for Back	9 weeks from the date of approval for a short stay per entry is approved. Print e-Visa Print Notification Slip
If you encounter any problems with this e-Servie Click on the buttons or links once only. Do n	ce, please email ICA_Save_Helpdesk@ica.gov.sg with a screenshot of the error message.
Immigration & Checkpoints Authority	
	Contact Us Feedback FAQs Reach.gov.sg 😯 🎔 📼 🧭 🖍
Report Vulnerability Privacy Statement Terms of Use	© 2023, Government of Singapore.
<u>.</u>	Last updated on 26 February 2023.
This website	is optimised for Loge, Firefox, Chrome, Safari.

- To go back previous page, click on [Back]
- To download/print the e-Visa, click on [Print e-Visa]
- To print notification slip, click on [Print Notification Slip]

If the Family Visa application is **Pending**, the enquiry result page is as follows:

A Singapore Government Agency We	ebsite						
ICA							
ICA Website							🕞 Logout
Enquire for Applic	cation of Fami	ily Visa					
	Application Detail	S		Enquiry	Results		
Family Visa Application is	pending.						
C: mmary of Family	Application De	tails					
S/No Visa Reference Number	Name of Applicant	Travel Document Type and Number	Sex	Date of Birth	Nationality	Status	Print
1 VSC	DANIEL TAN	INTERNATIONAL PASSPORT /	MALE	01/01/2000	CHINESE	Pending	Form 14A
2 VSC	ANNA LEE	INTERNATIONAL PASSPORT /	FEMALE	01/01/2000	CHINESE	Pending	Form 14A
3 VSC	MARY TAN	INTERNATIONAL PASSPORT /	FEMALE	01/01/2018	CHINESE	Pending	Form 14A
Name of Local Contact		Submitted c	on				
		01 Mar 2023	3 11:35:23				
Back						Print Notificat	tion Slip
	If you encounter any proble Click on the buttons or F	ms with this e-Service, please email ICA_Save_Helpdesk@rc	a.gov.sg with a scree our browser as this m	ishot of the error mess ay end your transactio	sage. .n.		
Immigration & Check	kpoints Authorit	ty					
		Contact Us Feedba	ack FAQs R	leach.gov.sg	0 Y		0 <mark>0</mark>
Report Vulnerability Privacy Stateme	ent Terms of Use				© 2	023, Governme	ent of Singapore.
					Last	updated on 20	6 February 2023.
		This website is optimised for Edge, Firefox, Cl	hrome, Safari.				

- To go back previous page, click on [Back]
- To print notification slip, click on [Print Notification Slip]
- To print Form 14A, click on Form 14A hyperlink. Refer to section 2.2.2.

If the Family Visa application is **Withdrawn**, the enquiry result page is as follows:

A Singapore Government Agency We	ebsite									
ICA Fertigi Qri Buffer										
ICA Website										
Enquire for Appli	cation of Fam	ily Visa								
	Application Detai	ls	Enquiry Results							
Family Visa Application ha	as been processed.									
Cummary of Family	Application De	etails								
S/No Visa Reference Number	Name of Applicant	Travel Document Type and Number	Sex	Date of Birth	Nationality	Status	Print			
1 VSC	FAM HZTWOCH	INTERNATIONAL PASSPORT /	FEMALE	01/01/2011	CHINESE	Withdrawn	Form 14A			
2 VSC	FAM HZTWOMN	INTERNATIONAL PASSPORT /	MALE	01/01/1991	CHINESE	Withdrawn	Form 14A			
3 VSC	FAM HZTWOSP	INTERNATIONAL PASSPORT /	FEMALE	02/02/1992	CHINESE	Withdrawn	Form 14A			
Name of Local Contact		Subr	nitted on							
		27 F	eb 2023 15:33:03							
<u>.</u>										
Back						Print Notificat	ion Slip			
	If you encounter any probl	ems with this e-Service, please email ICA_Save_He	lpdesk@ica.gov.sg with a sc	reenshot of the error me	essage.					
	Click on the buttons or	links once only. Do not use the Back or Forward bu	utton on your browser as thi	s may end your transact	ion.					
	2									
Immigration & Chec	kpoints Authori	ty								
		Contact Us	Feedback FAQs	Reach.gov.sg	() ()	٠	0 7			
Report Vulnerability Privacy Statem	ent Terms of Use				0	2023, Governme	nt of Singapore.			
					La	st updated on 26	February 2023.			
		This website is optimised for Edge, Fi	refox, Chrome, Safari.							

- To look at applicant details individually, click on hyperlink of Visa Reference Number
- To go back previous page, click on [Back]
- To print notification slip, click on [Print Notification Slip]
- To print Form 14A, click on Form 14A hyperlink. Refer to section 2.2.2.

If ICA has **requested for documents** for the Family Visa application, the enquiry result page is as follow:

A Sin	gapore Government Agency Webs	ite							
	ICA Securing Our Binders, Seguriding Our Home								
	A Website								
İnq	uire for Applica	ation of Fami	ly Visa						
		Application Detail	•			Enquiry F	lesults		
Fa	mily Visa Application is pe	ending.							
_	( - · · ·								
9	nmary of Family A	Application De	tails		I				
5/No	Visa Reference Number	Name of Applicant	Travel Document Type and Num	ber	Sex	Date of Birth	Nationality	Status	Print
	VSC	FAM HZTHREEMN	INTERNATIONAL PASSPORT /		MALE	01/01/1991	INDIAN	Pending	Form 14A
	VSC	FAM HZTHREESP	INTERNATIONAL PASSPORT /		FEMALE	02/02/1992	INDIAN	Pending	Form 14A
	VSC	FAM HZTHREECH	INTERNATIONAL PASSPORT /		FEMALE	01/01/2010	INDIAN	Pending	Form 14A
Nam	e of Local Contact			Submitted on					
				27 Feb 2023 15	53:54				
9									
	Beck							Print Notificat	ion Slip
		If you encounter any proble	ns with this e-Service, please email ICA_Sa	we_Helpdesk@ica.gov.	sg with a screen	shot of the error messa	ge.		
		Click on the buttons or i	nks once only. Do not use the back or Porv	vard button on your br	owser as this ma	y end your transaction.			
<b>F</b> E									
mm	igration & Check	points Authori	У						
			Contact	Us Feedback	FAQs Re	ach.gov.sg	() ¥		0 7
port \	fulnerability Privacy Statement	t Terms of Use					© 202	23, Governme	nt of Singapore
							Last u	updated on 26	February 2023
9			This website is optimised for Ed	ge, Firefox, Chrom	e, Safari.				

- To look at applicant details individually, click on hyperlink of Visa Reference Number
- To go back previous page, click on [Back]
- To print notification slip, click on [Print Notification Slip]
- To print Form 14A, click on Form 14A hyperlink. Refer to section 2.2.2.

ICA has **received the documents requested** for the Family Visa application, the enquiry result page is as follows:

A Singapore Government Agency Web	site							
ICA Website								
nquire for Applic	ation of Fam	ily Visa						
	Application Detail	s			Enquiry	Results		
Family Visa Application is p	ending.							
mmary of Family	Application De	tails						
i/No Visa Reference Number	Name of Applicant	Travel Document Type and Nu	mber	Sex	Date of Birth	Nationality	Status	Print
VSC	FAM HZFOURMN	INTERNATIONAL PASSPORT /		MALE	01/01/1991	INDIAN	Pending	Form 14
VSC	FAM HZFOURCH	INTERNATIONAL PASSPORT /		FEMALE	01/01/2012	INDIAN	Pending	Form 14
VSC	FAM HZFOURSP	INTERNATIONAL PASSPORT /		FEMALE	02/02/1992	INDIAN	Pending	Form 14/
Name of Local Contact			Submitted on 27 Feb 2023 16	:08:43				
Back							Print Notificat	ion Slip
	16							
	Click on the buttons or	links once only. Do not use the Back or For	ward button on your br	owser as this ma	y end your transaction	, ,		
CA 🏐								
migration & Check	nainte Authori	tv						
	points Authon	Contact	: Us Feedback	FAQs Re	ach.gov.sg	0 ¥		0
port Vulnerability Privacy Statemer	nt Terms of Use	Contact	: Us Feedback	FAQs Re	each.gov.sg		23, Governme	O C

- To look at applicant details individually, click on hyperlink of Visa Reference Number
- To go back previous page, click on [Back]
- To print notification slip, click on [Print Notification Slip]
- To print Form 14A, click on Form 14A hyperlink. Refer to section 2.2.2.

If the Family Visa application is **Rejected**, the enquiry result page is as follows:

A Singapore Government Agency W	ebsite						
ICA							
ICA Website							
Enquire for Appli	cation of Fam	ily Visa					
	Application Detail	s		Enquiry	Results		
Family Visa Application ha	as been processed.						
Commary of Family	Application De	etails					
S/No Visa Reference Number	Name of Applicant	Travel Document Type and Number	Sex	Date of Birth	Nationality	Status	Print
1 VSC	FAM HZSIXMN	INTERNATIONAL PASSPORT /	MALE	01/01/1991	IRANIAN	Rejected	Form 14A
2 VSC	FAM HZSIXSP	INTERNATIONAL PASSPORT /	FEMALE	02/02/1992	CHINESE	Rejected	Form 14A
3 VSC	FAM HZSIXCH	INTERNATIONAL PASSPORT /	MALE	02/02/2022	INDIAN	Rejected	Form 14A
Name of Local Contact		Submitted	d on				
		27 Feb 20	123 16:34:20				
$\bigcirc$							
Back						Print Notificat	ion Slip
	If you encounter any proble Click on the buttons or	erns with this e-Service, please email ICA_Save_Helpdeski links once only. Do not use the Back or Forward button or	Bica.gov.sg with a screer	ishot of the error mess ay end your transactior	age. n.		
	\						
Immigration & Chec	kpoints Authori	ty					
		Contact Us Feed	Iback FAQs R	each.gov.sg	() ¥		0 0
Report Vulnerability Privacy Statem	nent Terms of Use				<b>0</b> 20	23. Governme	nt of Singapore
					Last	updated on 26	February 2023.
<b></b>		This website is optimised for Edge, Firefox,	Chrome, Safari.				

- To look at applicant details individually, click on hyperlink of Visa Reference Number
- To go back previous page, click on [Back]
- To print notification slip, click on [Print Notification Slip]
- To print Form 14A, click on Form 14A hyperlink. Refer to section 2.2.2.

# 2.2.2. Form 14A Printing

Servering Oan Bunders, Safeguarding Oan Home					
Website					e
		Print For	m 14A Back		
Visa application reference number:		_			
Family Visa application reference numbe	er:				
Nation		FO	RM 14A		A 50
**Delete where appropriate	1	MMIGRATION ACT	T 1959 [SECTION - 55(1)	11	Passport-sized
					photograph here
APPLICATION FOR ENTRY VISA					
Name:	DANIEL TAN				
Full name as it appears in passport/trave Alias:	el document				
Date of Birth:	01/01/2000 (DD/MM/2000)		Sex:	MALE	
Marital Status:	MARRIED				
Nationality/Citizenship of Spouse: Spouse's Identity Card Number:	CHINESE				
Country/Place of Birth: State/Province of Birth:	CHINA				
Race:	CHINESE				
Nationality/Citizenship: Type:	CHINESE INTERNATIONAL PAS	SPORT			
Travel Document Number: Travel Document					
Issue Date:	01/02/2023 (DD/MM/	2222	Expiry Date:	01/02/2029 (DD/MM/YYY	Υ
Country/Place of Issue: Place of Issue:	CHINA JIANGXI				
Address in Country/Place of Origin	CHINA				
Province/State of Origin/Residence:	JIANGXI				
Prefecture of Origin/Residence: County/District of Origin/Residence:					
Address:	CHINA				
Relationship of Traveling Companion to	Applicant:	rs old or less at D	e point or application)		
Name of Travelling Companion: Date of Birth:	// (DD/MM/Y	YYYY	Sex:		
Nationality/Citizenship:					
Travel Document Number:					
			.1.		
Visa application reference number:		-	-1-		
Visa application reference number: Family Visa application reference number PART II - OTHER DETAILS	r:	•	•1•		
Visa application reference number: Family Visa application reference number PART II - OTHER DETAILS Applicant's Email Address: Applicant's Contact Number:	r:	<b>I</b>	- 1 - 8765432		
Visa application reference number: Family Visa application reference number PART II - OTHER DETAILS Applicant's Contact Number: Occupation: Victorer & Academic / Professional Qualifi-	r:	•	- 1 - 8765432 BUSINESSMAN DIPLOMA		
Visa application reference number: Family Visa application reference number PART II - OTHER DETALS Applicant's Catact Number: Occupation: Highest Academic / Professional Qualific Annual Income (Singapore Dollars - In nu	r: cations Attained: umbers only):	•	- 1 - 8765432 BUSINESSMAN DIPLOMA 1234		
Via application reference number: Family Via application reference number PART II - OTHER DETALS Applicant's Email Address: Applicant's Contact Number: Occupation: Highest Academic / Professional Qualific Annual Income (Gingapore Dollars - In nu Religion/Denomination: Expected Date of Arrival:	r: cations Attained: umbers only):	•	1     8765432     BUSINESSMAN     DIPLOMA     1234     BUDDHISM     03/03/2023		
Visa application reference number Family Visa application reference number PART II - OTHER DETALS Applicant & Bmil Address: Applicant & Contact Number: Occupation: Highest Academic / Professional Qualific Annual Income (Eingapore Dollars - In nu Beligion Denomination: Expended Date of Annial: How long does the applicant Intend to s Denoma Oklichi	r: cations Attained: umbers only): tay in Singapore?		- 1 - 8765432 BUSINESSMAN DIPLOMA 1234 BUDDHISM 03/03/2023 Less than 30 days		
Visa application reference number Family Visa application reference number PART II - OTHER DETALS Applicant & Famil Address: Applicant & Sontat Number: Occupation: Highest Lacatemic / Professional Qualific Annual Income (Singapore Dollars - In nu Religion/Denomination: Expected Date of Annial: How long does the applicant Intend to s Purpose Of Visit Address in Singapore	r: cations Attained: umbers only): tay in Singapore?	•	- 1 - 8765432 BUSINESSMAN DIPLOMA 1234 BUDDHISM 03/03/2023 Less than 30 days SOCIAL VISIT (FREE-	AND-EASY TOUR)	
Visa application reference number Family Visa application reference number PART II - OTHER DETALS Applicant's Famil Address: Applicant's Constant Number: Occupation: Highest Locatemic / Professional Qualific Annual Income (Singaporo Bollars - in nu Beligion Oenomination: Expected Date of Annual: New long dose the applicant Intend to st Purpose Of Visit Address in Singapore? Where will applicant be staying in Singapore?	cations Attained: .mbers only): tay in Singapore? HOTEL	•	. 1 . B765432 BUSINESSMAN DIPLOMA 1234 BUDDHISM 03:03/2023 Less than 30 days SOCIAL VISIT (PREE-	AND-EASY TOUR)	
Visa application reference number Ramily Visa application reference number RARTI II. OTHER DETALS Applicant's Email Address: Applicant's Constact Number: Occupation: Highert Academic / Professional Qualific Annual Income (Elipapore Dollars - in nu Religion/Denomination: Espected Date of Annual: New long does the applicant itend to si Purpose Of Visit Address in Singapore Where will applicant be staying in Singapore? Bick/House Number: Street Nume:	r: zations Attained: imbers only): tay in Singapore? HOTEL	Floor Number:	8785432 BUSINESSMAN DIPLOMA 1234 BUDDHISM 03:03/2023 Less than 30 days SOCIAL VISIT (FREE-	AND-EASY TOUR)	
Visa application reference number Family Visa application reference number PART II - OTHER DETALS Applicant 5 Emil Address: Applicant 5 Contact Number: Occupation: Highest Academic / Professional Qualific Annual Income (Singapore Dollars - In nu- Belgion/Denomination: Expected Date of Anrival: New long does the applicant itend to a Purpose Of Vals Address in Singapore Where will applicant be staying in Singapore? Block/House Number: Sinet Name: Hone/Building Name:	r: zations Attained: imbers only): tay in Singapore? HOTEL	Floor Number:	. 1 . B765432 BUSINESSMAN DIPILOMA 1234 BUDDHISM 03/03/2023 Lee than 30 days SOCIAL VISIT (FREE-	AND-EASY TOUR) Unit Number: Postal Code: Contact Number:	
Visa application reference number Family Visa application reference number PART II - OTHER DETALS Applicant 5 Emil Address: Applicant 5 Contact Number: Occupation: Highest Academic / Professional Qualifi Annual Income (Singapore Dollars - In nu Bigloon Chemoinston: Expected Date of Anrival: How long does the applicant hend to s Purpose Quality Address in Singapore Viewer will applicant be staylog in Singapore? Sitext Fixme: Hoat/Building Name: Has the applicant resided in other count	r zations Attained: imbers only): tay in Singapore? HOTEL ries/places, other than th	Floor Number:	1 -     8785432     BUSINESSMAN     DIFLOMA     1234     BUDDHISM     303/3/2023     Less than 30 days     SOCIAL VISIT (FREE-     01/gin, for one year or r     - 2 -	AND-EASY TOUR) Unit Number: Postal Code: Contact Number: nore during the last 5 years? M	10
Via application reference number Ramily Via application reference number PART II - OTHER DETALS Applicant's Email Address: Applicant's Contact Number: Occupation: Highest Academic / Professional Qualific Region/Denomination: Espected Date of Anrival: New long does the applicant intend to s Purpose Of Wait Address in Singapore Where will applicant be staying in Singapore? Biocir/House Number: Street Nume: Hous/Building Name: Has the applicant netided in other counto Via application reference number:	r zations Attained: imbers only): tay in Singapore? HOTEL ries/places, other than th	Floor Number: e country/place of	+ 1 - 8745432 BUJSINESSMAN DIFLOMA 1234 BUDDHISM 03/03/2023 03/03/2023 SOCIAL VISIT (FREE- origin, for one year or n - 2 -	AND-EASY TOUR) Unit Number: Posal Code: Contact Number: nore during the last 5 years? 1	10
Via application reference number Family Via application reference number PART II - OTHER DETALS Applicant S Email Advances Applicant S Constant Number Regionar S Email Advances Applicant S Constant Number Regionare Denomination Expected Date of Anvial: How long does the applicant intend to se Purpose Of Vial: Roder will applicate transfer Singapoon 9 BiockHouse Number: Street Nume: Nate application reference number Real Via application reference number Real Via application reference number PART III - ANTECEDENT OF APPLICANT III - ANTECEDENT OF APPLICANT	r zations Attained: imbers only): tay in Singapore? HOTEL ries/places, other than th r T	Floor Number: e country/place of	1 -     1     B745432     BUSINESSMAN     DIPLOMA     1234     BUDDHISM     03/03/2023     Less than 30 days     SOCIAL VISIT (FREE-     origin, for one year or n     - 2 -	AND-EASY TOUR) Unit Number: Postal Code: Contact Number: Contact Number: nore during the last 5 years? 1	10
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	Controller of Immigration Singapore	Name of Local Contact: Address: Telephone No.: 91234567 Date: 07/03/2023							
	Dear Sir								
$\bigcirc$	LETTER OF INTRODUCTION FOR VISA APPLICATION								
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  To print Form 14A, click on [Print Form 14A]

#### 3. Frequently Asked Questions

#### i. Encountered "Internal Error" when log in to SAVE system.

Application is unable to detect the current session as the session has been lost or expired. Close all browsers, clear cache, and try log in again.

# ii. Encountered "403 Forbidden Error" when uploading applicant's photo in SAVE.

The uploaded photo got blocked due to security. Upload a different photo to proceed with the Visa application.