

Guide on Positioning of Thumb on Fingerprint Scanner

Travellers with dry thumbs should moisten them, while those with wet thumbs should dry them prior to using the automated lanes.



Centre with tip of thumb touching top end



Thumb flat on scanner

Place thumb flat on the centre of the scanner with tip of thumb touching the top end of the scanner



Thumb placed too low



Thumb not placed flat



Thumb not placed centre



Thumb not placed upright